

# Kelsey Burton

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## Education

**Bachelor of General Business:** Expected Grad. June 2029 - University of Nevada, Reno

**General Education Degree:** High School - Palo Verde High School (2021-2025) GPA: 3.6

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## Leadership & Management Experience

Red Rock Country Club - Las Vegas, Nevada

May 2025 - August 2025

### Role (Lifeguard)

- Oversaw guest activity in fast-paced environments, enforcing safety policies and ensuring compliance with facility standards.
  - Took leadership in emergency situations by responding quickly, coordinating with team members, and providing first aid/CPR when necessary.
  - Conducted daily inspections and reported operational issues, contributing to smooth facility operations and risk management.
  - Educated guests on rules, resolved conflicts professionally, and maintained a positive, safe environment.
  - Collaborated with a team of lifeguards to meet operational goals, support shift transitions, and maintain service quality.
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## Certifications

- CPR
- First Aid
- AED
- Lifeguard Certification
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## Skills

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- Leadership & Team Support
- Policy Enforcement
- Conflict Resolution
- Customer Service Excellence
- Operations & Safety Management
- Communication & Public Interaction
- Problem-Solving Under Pressure
- Task Prioritization
- Risk & Incident Reporting
- Reliability & Professionalism